

INDIGENT REGISTRATION



Lesedi Local Municipality is on a drive to register Lesedi Indigent Households that qualify to receive free basic municipality services.

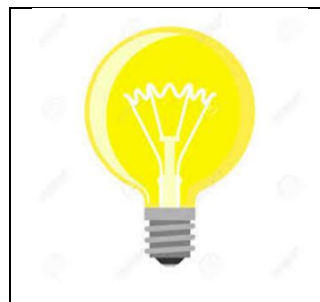


Indigent Registration:

Lesedi Local Municipality has an approved Indigent Management Policy which is aimed at the provision of free basic services to households who cannot afford to pay for municipal services. The basic services covered by the policy are:

- Basic water.
- Basic sewer.
- Basic electricity.
- Refuse removal.
- Free 6kl of water services of the qualifying households.

Free 50kw/h of electricity services of the qualifying households.



When am I Indigent?

You are an Indigent Household once when you are responsible for the payment of municipal services and your household combined gross income is equivalent to or less than the threshold of R3 500. Any other government grants received by the households such as child support grant is not considered as additional income.

How do I qualify to be an Indigent Household

You need to register at your nearest Indigent Office. Once your status has been confirmed and your application is approved, you will then qualify for free municipal services as stated above.

What do I need to register?

The account holder / applicant must present the following documents on application:

- Proof of gross income: this must not exceed R 3 500 per household per month.
- Ownership status / proof of residence. The applicant must be the registered owner of the property or proof of accountability in case a childheaded household where the property is registered in the name of the deceased parents.
- Letter of authority where the property is registered in the name of the deceased.
- Valid Copy of the applicant Identity and of all occupants.
- Pension certificate or card in case of a pensioner.
- Municipal account.
- Three (3) months bank statement (employed).
- Affidavit.

I have registered, what happens now?

Once you have finalised your registration, a verification officer will verify the information submitted. This process will involve a site visit to the applicant's residence. When complete, a report is generated and referred to Finance Department to consider the status of the registration.

The Finance Department will then make its recommendations based on the application and reports submitted. If your application is approved, you will receive a notification / letter informing you of the approval. You will then be allocated the free basic municipal services in line with the Indigent Policy. All outstanding balances up to the date of approval will be written off once in a life time of an indigent.

Should you consume more than the allocated quantities, you will be required to pay for the

additional / excess consumption on a monthly basis. Accounts not settled on a monthly basis will be subject to Credit Control measures. Should your application be rejected. You will be required to pay for all your consumed services. It is advisable that you enter into a settlement agreement with the municipality, to avoid accrued interest charges.

Is there a time limit to my Indigent Status?

You will be an approved Indigent for a period of 12 months, after that period you will need to reregister to qualify again for Indigency.

Where do I register?

Lesedi Local Municipality:

Heideleberg:

1 HF Verwoed & Louw Street, Heidelberg, 1438
Or

Ratanda:

2842 Heidelberg Rd & Makoe Street, Ratanda, 1441
Or

Devon:

399 Schuurman Street, Devon, 1574
Or

Vischuil:

116 Melmon Street, Endicott, 1574

Will I be terminated from the Indigent Support?

You will be terminated from the support under the following circumstances:

- At the end of the 12 month period.
- Upon the sale of the property and the debt written off will be reversed.

- When Circumstance change in the household, and the gross income exceeds the threshold of R3 500, except child grants received.

Non - Compliance

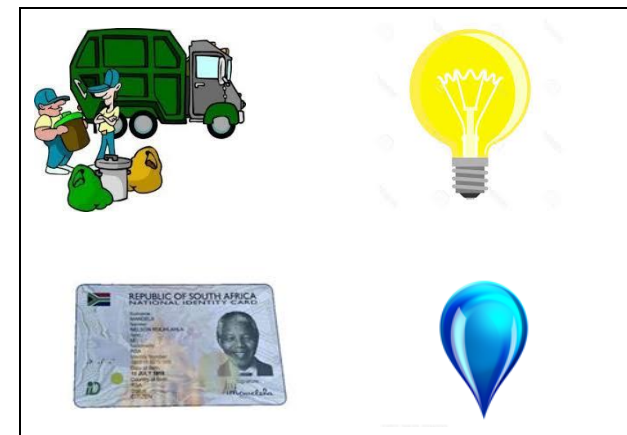
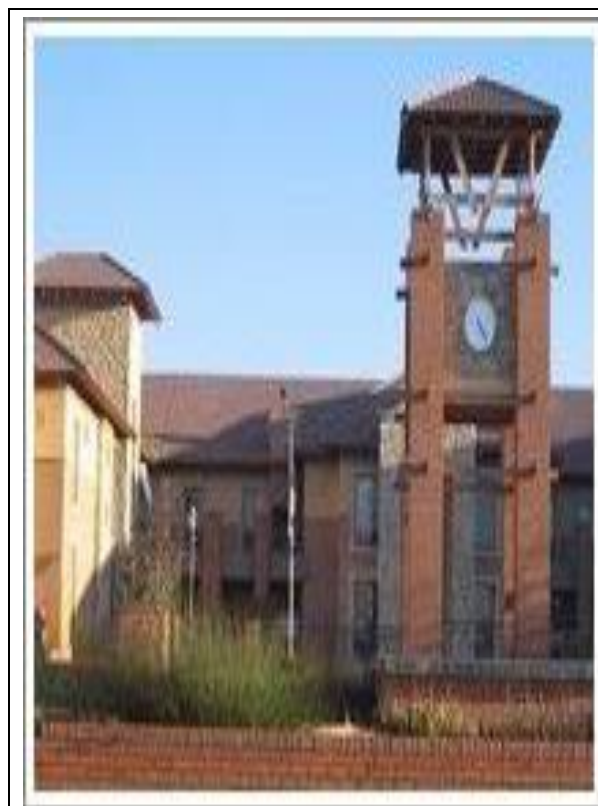
If then the applicant is found to have falsly disclosed his/her personal circumstances,

- All arrears will be payable immediately.
- Stringent Credit Control measures will apply

For any questions, please contact the Indigent Management Office at the following numbers:

(‘016) 492 – 0058 – Tshepiso Dlamini

(‘016) 492 – 0218 – Vusi Mathebula



DATES OF INDIGENT MASS REGISTRATION

Ward	Date	Venue
8	18 March 2019	Shalimar Ridge Hall
8	19 March 2019	Dennehof Flats
10	20 March 2019	Jameson park Hall
13	22-23 March 2019	Impumelelo Hall
12	24 March 2019	Vischuil Hall / Kwazenzele
1,2,3 and 4	25 – 27 March 2019	Ratanda New Hall
5 and 6	28-29 March 2019	Ext 7 Multi Purpose Hall
7 and 11	1-2 April 2019	Ext 23 Multi Purpose Hall

For more information please contact the Indigent Management Office At (016) 492 – 0058/0218 or www.lesedi.gov.za

Acting Municipal Manager – Adv Gugu Thimane