LESEDI LOCAL MUNICIPALITY

STANDARD OPERATING PROCEDURES

STAND RECORD MAINTENANCE (2013/2014)

NR	PROCEDURE	FREQUENCY	RESPONSIBLE PERSON
1	Create and maintain stand record.	On going	Debtors Clerk
2	Review of stand maintenance notes as well as ensuring	On going	Accountant
	audit trail of any data changes such as unit creation,		Income
	owners type, stand address changes, unit re-numbering,		
	building code changes, unit owner type changes, stand		
	address changes, unit status change, unit tariff code		
	changes, unit size changes, unit valuations changes,		
	zone code changes		
3	Uploading of valuation roll into the system for the purpose of	On going	Accountant
	levying assessment rates and verification		Income and Manager
			Revenue and
4	Review and maintain the interim and general valuation roll in	On going and	Credit Control Accountant
	order to ensure timeous update of the valuation roll on the	yearly	Income
	financial system by reviewing the valuation roll reconciliation		
	in order to ensure that all the stands are levied with		
	assessment rates.		
5	Monthly reconciliation of the valuation roll or monthly	Monthly basis	Debtors Clerk
	balancing of the valuation roll by the 7 th of each month	-	
6	Review monthly reconciliation of the valuation roll or	Monthly basis	Accountant
	balancing of the valuation roll		Income
7	Issuing of clearance cost schedules and clearance certificates	On going	Debtors Clerk
	over the period of 120 days (4months)		
8	Review and authorize clearance certificates.	On going	Manager
			Revenue and credit Control
			and Accountant Income
9	Registrations and transfers of properties from one owner to	On going	Debtors Clerk

	the other and process necessary adjustments inline with the		
	validity period of the clearance as stipulated on the financial		
	system.		
10	Updating supplementary valuation (subdivisions,	On going	Debtors Clerk
	consolidations, township establishments, and notarial tides)		
11	Authorisation of supplementary valuation (subdivisions,	On going	Accountant
	consolidations, township establishments, and notarial tides)		Income
12	Updating stand records with correct tariffs for new	On going	Debtors Clerk
	zonings/land usage and occupational certificates.		
13	Process refunds after the property transfers has been	On going	Debtors Clerk
	successful transferred where there is a credit.		
14	Maintenance of rebates, objections, impermissible rates and	On going	Debtors Clerk
	further rebates granted to pensioners and any other rebates		
	that are granted in terms of the MPRA Act		
15	Processing of the journal – adjustments to stand records	On going	Debtors clerk
	(adjustments to the general and supplementary valuation		and Accountant income
	roll, correction of tariffs, adjustments relating to valuation		
	objections and adjustments relating to property transfers		
	and registration) - the Debtors Clerk must capture the		
	journal and the Accountant Income must authorise and		
	process the journal by performing analytical procedures		
	by scrutinizing the journal document and the journal		
	attachments, check if all calculations are done correctly		
	by re-performing the calculations		
16	Ensure that all the property transfers and registrations have	Monthly basis	Accountant
	been updated on the financial system by scrutinizing the list of		Income
	deeds searched against the financial system.		
17	Issue the valuation certificate upon application	On going	Debtors Clerk
18	Review and authorise the valuation certificate	On going	Manager
			Revenue and Credit Control,
			Accountant
19	Audit all new development land uses and the zonings updated	On going	Income Debtors Clerk
		33	

	on the financial system e.g. residential property re-zoned to		
	the business in order to ensure that the system contains		
	accurate data and correct tariffs are charged for the correct		
	categories as outlined in the valuation roll.		
20	Review all audited new development land uses and the	On going	Accountant
	zonings updated on the financial system. Received		income
	documents from Town Planning		
			•
21	Review all occupational certificates received from the	On going	Accountant Income
	Planning Department and ensure that they are updated on the		medific
	financial system to ensure that developed stands are levied		
	with correct tariffs e.g. a stand developed from empty stand to		
	improved stand and apply the applicable tariff as per tariff		
	policy.		
22	Ensure that all inactive stands are not levied and municipal	On going	Debtors Clerk
	accounts are not levied.		

APPROVAL OF SOP

SIGNATURE: LINE MANAGER	DATE
SIGNATURE: HEAD OF DEPARTMENT	DATE